



Santa Cruz Consolidated Emergency Communications Center


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9-1-1 FIRE
POLICE
MEDICAL



Scotty A. Douglass
General Manager

COMMUNICATIONS OPERATIONS TRAINING POLICY/PROCEDURE

Policy No.	8130	Date Issued:	June 1, 1996
Section:	8100 – Training Academy	Date Revised:	March 11, 2009
Accreditation Standards:	CALEA 5.2.2		
SUBJECT:	TESTS		
APPROVED:	 Scotty A. Douglass, General Manager		

The Support Services Manager will develop and administer written, oral and/or practical tests in order to measure the amount of information presented and retained during the training academies. Trainees must complete all training academies with a minimum score of 80% on written tests and an average of 75% on the practical application scenarios.

- 1.0 Every test will identify the subject matter being tested.
 - 1.1 Upon completion, the Academy Instructor administering the test will score the results.
- 2.0 Completed and scored tests will be forwarded to the Support Services Manager for review and retention.
- 3.0 The Support Services Manager or their designee will update training records and track and trend the performance of active trainees.
 - 3.1 The Support Services Manager or their designee will maintain a training file for individual trainees that, at a minimum, will contain all completed Training Academy tests and worksheets.
- 4.0 All training records are considered developmental and will not be included in regular personnel files. Training files are confidential.