

Santa Cruz Consolidated Emergency Communications Center

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COMMUNICATIONS MISCELLANEOUS POLICY/PROCEDURE

Policy No. Section:	7705 7700 – Miscellaneous Operational Policies	Date Issued: Date Revised:	October 29, 2003
Accreditation Standards: CALEA 6.9.1			
SUBJECT: RESPONSE TO UNUSUAL OCCURRENCES APPROVED: Miller General Manager			

1.0 Purpose

The purpose of this policy is to specify the positions within the agency responsible for coordinating the planning function for response to unusual occurrences.

2.0 Responsibility

2.1 The Support Services Manager is responsible for facilitating the development of operational policies, including response to unusual occurrences, with the User Agencies.

2.1.1 Operational policies for identified unusual occurrences can be found in the appropriate sections of the policy manual: Section 4000 for Law Enforcement policies, Section 5000 for Fire Service policies, and Section 6000 for Emergency Medical Service policies.

2.2 For unanticipated unusual occurrences where an operational policy has not been developed, the Operations Supervisors are responsible for spontaneously planning a response.

2.2.1 If possible, Operations Supervisors should develop their response plans in cooperation with the User Agencies affected by the unusual occurrence.

2.3 For planned events, the Operations Supervisor who will be on-duty during the event should participate in the planning sessions and prepare an operational (ops.) order for the communications center.