



# Santa Cruz Consolidated Emergency Communications Center

495 Upper Park Road  
Santa Cruz, California 95065  
(831) 471-1000 Fax (831) 471-1010

**9-1-1** FIRE  
POLICE  
MEDICAL



Michael J. McDougall  
General Manager

## COMMUNICATIONS MISCELLANEOUS POLICY/PROCEDURE

<b>Policy No.</b> 7211	Date Issued: June 18, 1996
Section: 7200 – Animal Control	Date Revised: November 9, 2007
Accreditation Standards: None	
<b>SUBJECT: STATUSING SANTA CRUZ COUNTY ANIMAL SERVICES OFFICERS</b>	
APPROVED: _____	<i>Todd Stosuy</i>
Santa Cruz County Animal Services Authority	
APPROVED: _____	<i>[Signature]</i>
Michael J. McDougall, General Manager	

### 1.0 Purpose

- 1.1 To provide a procedure for statusing the Santa Cruz Animal Control Officers (ACOs) in the computer aided dispatch system (CAD).

### 2.0 Procedure

- 2.1 Sign on to the animal control agency "AN".
- 2.2 ACOs use mobile radio identifiers G16-G28.
- 2.3 After business hours, the ACO's are dispatched and statused using the CAD system.
- 2.4 The on-call ACO will phone NetCom to receive a detail, after being paged through the CAD system.
- 2.5 Once the on-call ACO has called in and received a detail, the unit will be assigned to the detail using the appropriate identifier (G16-G32) and the

unit's status will be updated when provided. Units in the CAD system may be dispatched to subsequent calls and may have calls stacked against them.

- 2.6 Calls for service that do not meet the ASA's criteria for after hours dispatch will be created as "delayed" incidents in CAD and handled in accordance with policy number 7209.