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Michael J. McDougall General Manager

COMMUNICATIONS OPERATIONS MISCELLANEOUS POLICY/PROCEDURE

Policy No.: 7050

Date Issued: July 24, 1996

Date Revised: May 25, 2000

APPROVED:

Michael J. McDougall, General Manager

SUBJECT: DEPLOYMENT PLAN

- The purpose of the following Deployment Plan is to maximize operational efficiencies. It is a guideline for personnel deployment. Operations Supervisors have the responsibility and authority to distribute the work load amongst the on-duty dispatchers in whatever means is most efficient.
- The following guidelines should be followed when deploying on-duty dispatchers.
 - Beginning with Level 7, at least one Dispatcher III should not be assigned to a primary radio position.
 - Beginning at Level 9, both Dispatcher IIIs should not be assigned to primary radio 2.2 positions.
 - At all levels, one Dispatcher III should be deployed in each disciplines (Law and Fire/EMS).
 - At all levels, Dispatch Assistants should be deployed at positions 2, 5, 6 or 13.

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LEVEL	POSITION #2	POSITION #3	POSITION #4	POSITION #5	POSITION #6	POSITION #7	POSITION #8	POSITION #9	POSITION #10	POSITION #11	POSITION #12	POSITION #13
	CALL	MEDIC	FIRE	CALL	WPD/CPD	WPD	CPD	SO	SO	SCPD	SCPD	CALL
	TAKER	PRIMARY	PRIMARY	TAKER	PHONES	PRIMARY	PRIMARY	PRIMARY	PHONES	PHONES	PRIMARY	TAKER
5 and 6		Radios	Radios			Radios		Radios	Radios		Radios	
		1st: MedNet3,	1st: Fire Red	Service Confession		1st: WPD		1st: SO Blue	1st: CPD Blue,		1st: SCPD	
		AMR Private;	Other: Co.			Blue		Monitor: SO	Cabrillo		Blue	
		simulcast	PWorks,			2nd: CPD		Red,			Monitor:	
50		2nd: Fire Red	SPCA,			Blue		CLEMARS	Phones		SCPD Yellow	
ji ji			NAWAS/			Monitor:			1st: CPD field		and CLEMARS	
Ssig		Phones	OES			WPD Yellow,		Phones	line, SO 7 digit		Division	
rea		1st: field lines,				CLEMARS		1st: SO field	lines, Coroner,		Phones	
Supervisors use discretion for reassigning responsibilities of one position		intercom	Phones			Dhomas		line, intercom	intercom, CPD		1st: SCPD	
on 1 osit			1st: 911 & Op.			Phones			and WPD 7		field line,	
e po		2nd: EMD	Asst., EMD			1st: WPD field		2nd: SO &	digit lines; 1st		intercom	
on		transfer	transfer, Roads,			line, intercom		CPD 7 digit	Alarm		a I copp 7	
e d			Press, SPCA,					lines	2 3 011		2nd: SCPD 7	
us ties		3rd: 911 &	Fish & Game,			2nd: WPD 7		CAD	2nd: 911		digit lines	
bili		Op. Asst.	intercom, field		(South Contract)	digit lines		CAD	CAD		CAD	
rvis		CAD	line			CAD		SO, CB, NC	CAD			
ipe spo			3rd: 7 digit			l		1	CA, SO, CB,		SP, NC, SW	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
		FD, AM, AN,	lines			WP, CA, NC,			NC, CW			
15,		PW, NC	11145			ww						grand and the
At level			CAD									
At			FD, AM, AN,									
			PW, NC									
-			,						1			

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LEVEL	POSITION #2 DISPATCH	POSITION #3 MEDIC	POSITION #4 FIRE	POSITION #5 DISPATCH	POSITION #6 WPD/CPD	POSITION #7 WPD	POSITION #8 CPD	POSITION #9 SO	POSITION #10 SO	POSITION #11 SCPD	POSITION #12 SCPD	POSITION #13 DISPATCH
	ASST.	PRIMARY	PRIMARY	ASST.	PHONES	PRIMARY	PRIMARY	PRIMARY	PHONES	PHONES	PRIMARY	ASST.
7 and 8	Phones	Radios	Radios	Phones		Radios	Radios	Radios	Radios	Radios	Radios	Phones
	1st: 7-digit, non-emergency	Asst. CAD FD, AM, AN, PW, NC	1st: Fire Red Other: Co. PWorks, SPCA, NAWAS/OES Phones 1st: 911 & Op. Asst.; EMD transfers, Roads, Press, SPCA, Fish & Game, intercom, field lines 4th: 7-digit, non-emergency CAD FD, AM, AN, PW, NC	1st: 7-digit, non-emergency		Blue Monitor: WPD Yellow, CLEMARS Phones 1st: WPD field line, intercom CAD WP, CA, NC, WW	2nd: WPD Blue Monitor: CPD Yellow, CLEMARS Phones 1st: CPD field line, intercom; 2nd: CPD and WPD lines; 1st Alarm 4th: 911 CAD WP, CA, NC, CW	Monitor: SO Red, CLEMARS Phones 1st: SO field line, intercom CAD SO, CB, NC	1st: Cabrillo, SO Red 2nd: SO Blue Phones 1st: DA transfers 2nd: 911, SO lines, Coroner, intercom CAD SO, CB, NC	2nd: SCPD Blue and Yellow Phones 1st: DA transfers 2nd: 911, SCPD lines, intercom CAD SP, NC, SW	Ist: SCPD Blue Monitor: SCPD Yellow and CLEMARS Phones 1st: SCPD field line, intercom CAD SP, NC, SW	1st: 7-digit, non- emergency
	Positions 10 and	11 have equal res	ponsibility and s	hare the same pric	ority for answeri	ng DA transfer lir	nes after the 1st ri	ing, 911 & Op.A	sst. lines after the	e 2nd ring and no	n-911 phones afte	r the 3rd ring.

LEVEL	POSITION #2	POSITION #3	POSITION #4	POSITION #5	POSITION #6	POSITION #7	POSITION #8	POSITION #9	POSITION #10	POSITION #11	POSITION #12	POSITION #13
	DISPATCH ASST.	MEDIC PRIMARY	FIRE PRIMARY	DISPATCH ASST.	WPD/CPD PHONES	WPD PRIMARY	CPD PRIMARY	SO PRIMARY	SO PHONES	SCPD PHONES	SCPD PRIMARY	DISPATCH ASST.
9, 10 11	Phones	Radios	Radios	Phones	Phones	Radios	Radios	Radios	Radios	Radios	Radios	Phones
and 12	1st: 7-digit, non-emergency	1st: MedNet3, AMR Private, simulcast 2nd: Fire Red Other: NAWAS/ OES Phones 1st: field lines, intercom 2nd: EMD transfers 3rd: 911 & Op. Asst. CAD FD, AM, AN, PW, NC	1st: Fire Red Other: Co. PWorks, SPCA, NAWAS/OES Phones 1st: 911 & Op. Asst., Roads, Press, SPCA, Fish & Game, field lines, intercom, EMD transfers 4th: non-911 phones CAD FD, AM, AN, PW, NC	1st: 7-digit, non- emergency	intercom 2nd: CPD and WPD lines; 1st Alarm,	Ist: WPD Blue 2nd: CPD Blue Monitor: WPD Yellow, CLEMARS Phones 1st: WPD field line, intercom CAD WP, CA, NC, WW	Monitor: CPD Yellow, CLEMARS Phones 1st: CPD field	Ist: SO Blue Monitor: SO Red, CLEMARS Phones Ist: SO field line, intercom CAD SO, CB, NC	1st: Cabrillo, SO Red 2nd: SO Blue Phones 1st: DA transfers 2nd: 911, SO lines, Coroner, intercom CAD SO, CB, NC	2nd: SCPD Blue and Yellow Phones 1st: DA transfers 2nd: 911, SCPD lines, intercom CAD SP, NC, SW	Ist: SCPD Blue Monitor: SCPD Yellow and CLEMARS Phones 1st: SCPD field line, intercom CAD SP, NC, SW	1st: 7-digit, non- emergency
	Positions 6, 10 an	d 11 have equal:	L1	share the same	priority for answe	ring DA transfer	s after the first rin	ng, 911 & Op.As	st. lines after the	2nd ring and non	-911 phones after	the 3rd ring.