



**Santa Cruz Consolidated
Emergency Communications Center**

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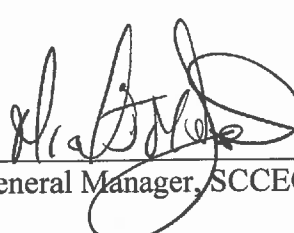
Michael J. McDougall
General Manager

9-1-1 FIRE
POLICE
MEDICAL

**COMMUNICATIONS OPERATIONS
MISCELLANEOUS POLICY/PROCEDURE**

Policy No.: 7030
Date Issued: March 1, 1997
Date Revised: September 17, 1999

APPROVED: _____


General Manager, SCCECC

SUBJECT: STANDARD FOR ANSWERING TELEPHONES

Reissued as Policy No. 7400