



Santa Cruz Consolidated Emergency Communications Center



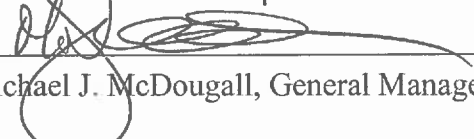
495 Upper Park Road
Santa Cruz, California 95065
(831) 471-1000 Fax (831) 471-1010

9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS OPERATIONS EMERGENCY MEDICAL SERVICE POLICY

Policy No.	6950	Date Issued:	June 1, 1996
Section:	6900 – Specific Procedures, Continued	Date Revised:	August 1, 2005
Accreditation Standards: None			
SUBJECT: BEHAVIORAL OR PSYCHIATRIC EMERGENCIES			
APPROVED:			
	Santa Cruz County EMS		
APPROVED:			
	American Medical Response		
APPROVED:			
	Michael J. McDougall, General Manager		

If appropriate, prioritize requests via the Emergency Medical Dispatch (EMD) program. EMD appropriate requests would involve a primary medical emergency (for example: trauma or illness). If the behavioral emergency patient is violent, the primary response is law enforcement. Dispatch Fire/EMS resources according to CAD recommendations.