



# Santa Cruz Consolidated Emergency Communications Center

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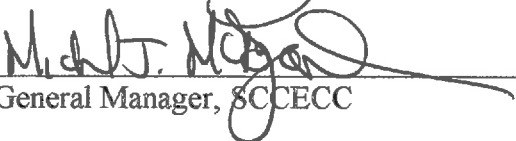
**9-1-1** FIRE  
POLICE  
MEDICAL

## COMMUNICATIONS OPERATIONS EMERGENCY MEDICAL SERVICE POLICY

Policy No.: 6910  
Date Issued: June 1, 1996  
Date Revised:

APPROVED:   
Santa Cruz County EMS

APPROVED:   
AMR West Paramedics

APPROVED:   
General Manager, SCCECC

**SUBJECT: MUTUAL AID REQUESTS**

### Outbound

Forward outbound (out of county) mutual aid requests to the Paramedic Supervisor. Include as much information as possible, including:

- ◆ The nature of the incident, including number of casualties
- ◆ The location of the incident
- ◆ The location of the staging area
- ◆ The estimated duration of the incident

The Paramedic Supervisor will evaluate the request, including local criteria and conditions, and approve or deny the request.

### Inbound

Requests to NetCom by an Incident Commander for additional EMS resources may require out of county resources.

NetCom may request additional EMS resources from neighboring counties. At a minimum, mutual aid requests will include the following information:

- ◆ The nature of the incident, including number of casualties
- ◆ The location of the incident
- ◆ The location of the staging area
- ◆ The estimated duration of the incident

NetCom will notify the OES Coordinator and the EMS Program Manager of inbound mutual aid requests -- except for the Skyline Remote Zone -- as time allows.