

Santa Cruz Consolidated **Emergency Communications Center**

495 Upper Park Road Santa Cruz, California 95065 (831) 471-1000 Fax (831) 471-1010



COMMUNICATIONS OPERATIONS EMERGENCY MEDICAL SERVICE POLICY

Policy No.

6890.80

Date Issued:

November 30, 1999

Section:

6800 - Specific Procedures

Date Revised: July 1, 2005

Accreditation Standards:

None

SUBJECT: HOSPITAL RECEIVING STATUS PROCEDURE

APPROVED:

Michael J. McDougall, General Manager

1.0 **Purpose**

To provide specific guidelines for advising paramedic units of the current receiving status of hospitals.

2.0 **Procedure**

- Dispatchers will only advise field units of the hospital receiving status when 2.1 queried.
- Dispatchers will rely on the EMSystem web based system to determine the 2.2 current receiving status of each of the hospitals.
- When queried for the current status, dispatchers will "refresh" the web page to 2.3 be sure it is the most accurate data available.
- Daily, at 0800, dispatchers will close and reopen the web browser and re-sign 2.4 on to the EMSystem web page. This is in an effort to mitigate any potential lockups.