



Santa Cruz Consolidated Emergency Communications Center


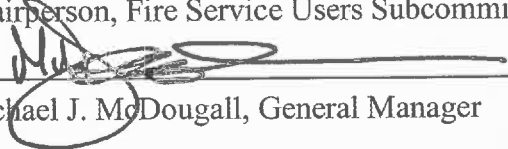
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9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

Policy No. 6810	Date Issued: June 1, 1996
Section: 6800 – Specific Procedures	Date Revised: June 28, 2005
Accreditation Standards: None	
SUBJECT: REROUTING UNITS	
APPROVED: 	_____
Chairperson, Fire Service Users Subcommittee	
APPROVED: 	_____
Michael J. McDougall, General Manager	

If there are multiple medical incidents in the same general geographical location, AMR units may be rerouted to a higher priority call. The decision to reroute shall be made by the responding AMR units in conjunction with Policy No. 6540 (Determining the Closest Unit).

On scene Fire Department units should advise NetCom if they have determined that their responding AMR unit would be better utilized at a higher priority medical call. If an AMR unit gets rerouted, another paramedic transport unit will be dispatched to replace it. No Fire Department unit shall reroute an AMR unit unless they are on scene and have evaluated the patient.