



Santa Cruz Consolidated Emergency Communications Center

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Michael J. McDougall
General Manager

9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS OPERATIONS EMERGENCY MEDICAL SERVICE POLICY

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Date Issued: June 1, 1996
Date Revised:

APPROVED: *Don Harts*
Santa Cruz County EMS

APPROVED: *Robert J. Zehner*
AMR West Paramedics

APPROVED: *Michael J. McDougall*
General Manager, SCCECC

SUBJECT: EMERGENCY MEDICAL DISPATCH (EMD) CERTIFICATION AND TRAINING

NetCom dispatch employees will be trained and certified as Emergency Medical Dispatchers (EMDs) in accordance with the guidelines established by the Santa Cruz County Health Services Agency.