



Santa Cruz Consolidated Emergency Communications Center

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Michael J. McDougall
General Manager


9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS OPERATIONS EMERGENCY MEDICAL SERVICE POLICY

Policy No.: 6550
Date Issued: June 1, 1996
Date Revised:

APPROVED: 
Santa Cruz County EMS

APPROVED: 
AMR West Paramedics

APPROVED: 
General Manager, SCCECC

SUBJECT: SYSTEM STATUS MANAGEMENT (SSM) PLAN

NetCom dispatchers shall comply with the elements and principles of the System Status Management (SSM) Plan as supplied and updated by AMR in the computer aided dispatch (CAD) system.

The AMR Paramedic Supervisor, Operations Coordinator or Operations Director are available to the on-duty EMS dispatcher for plan and deployment questions. These same AMR employees have final authority over immediate plan variations and exceptions.