Santa Cruz Consolidated Emergency Communications Center

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Santa Cruz, California 95065
(408) 471-1000 Fax (408) 471-1010
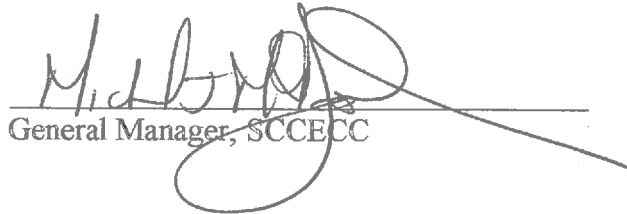
9-1-1 FIRE POLICE MEDICAL

COMMUNICATIONS OPERATIONS
EMERGENCY MEDICAL SERVICE POLICY/PROCEDURE

Policy No.:   **6550.80**
Date Issued: February 26, 1998
Date Revised: March 25, 1998

APPROVED: _____
General Manager, SCCECC

SUBJECT: **MANUAL SYSTEM STATUS MANAGEMENT (SSM) PLAN**

In lieu of computer aided dispatch system (CAD) recommendations for ambulance unit post assignments, dispatchers may manually assign ambulance units to post locations.

When manually assigning ambulance units to post locations, SCCECC dispatchers will comply with the American Medical Response (AMR) Plan Levels, as provided. A copy of the current plan is attached and hereby incorporated into this procedure.

American Medical Response
Plan Levels
Revised 03/20/98

Station Locations:

Valley (K-16)	9550 Highway 9, Ben Lomond
Main (S-30)	116 Hubbard St. Santa Cruz
Mid County (S-26)	3914 Alameda Capitola
So. County (W-41)	1009 Freedom Blvd. Watsonville

Post Locations:

Valley Post
(K-16)

Valley Station north to Bolder Creek on Hwy 9/ <u>Covers</u>; **Valley only**

Cap/Soquel
(R-24)

Soquel Ave./Dr. between Frederick St.(DSCH RCU) and Dominican Hospital. <u>Covers</u>; **All Main Zone and All Mid County Zone**

Main All
(R-22)

Water St. between Braciforte and River St; Ocean St. between Water St. and Freeway access. <u>Covers</u>; **North County Zones only**

South County
(W41)

Downtown Watsonville on South County Station or Watsonville Hospital. <u>Covers</u>; **South County only**

All County
(S-30)

State Park Ave. at Highway One. <u>Covers</u>; **Entire County**

Unit Numbering

MED 1	Valley/24hr unit
MED 2	Main/24hr unit
MED 3	Main/ 1000 to 2200 daily
MED 4	Mid County/24hr unit
MED 6	South County/24hr unit "1st call"
MED 7	South County/24hr unit "1st up code 2 and posts"

Unit responsibilities

MED1 First up all calls Valley Response Area
MED2 Second up Main Response Area calls and posts, becomes first up one half hour prior to MED3 going off duty
MED3 First up all calls, posts and out of county
    transfers, (north county area), Main Response Area
MED4 First up all calls, Midcounty Response Area
MED6 First up all calls, South County Response Area
MED7 First up all Code 2 calls, transfers and posts,
    South County Response Area

Plan Levels

Level Six
6 Units Available

1 Unit to Valley
2 Units to Main
1 Unit to Mid County
2 Units to South County

Level Five
5 Units Available

1 Unit to Valley
1 Unit to Main
1 Unit to Mid County
1 Units to South County
Remaining unit to cover area it normally covers

Level Four
4 Units available

1 Unit to Valley
1 Unit to Main
1 Unit to Mid County
1 Unit to South County

Level Three
Code Two Cutoff
3 Units Available

1 Unit to Valley
1 Unit to Post "Cap/Soquel"
1 Unit to South County

Level Two
Code Two Cutoff
Two Units Available

1 Unit to Post "Main/All"
1 Unit to South County

Level One
Code Two Cutoff
1 Unit Available

1 Unit to Post "All County"

Level 0
Code Two Cutoff
0 Units available

Advise responding Fire Units of Ambulance ETA to clear