



Santa Cruz Consolidated Emergency Communications Center

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9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

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| Policy No. 6420 | Date Issued: June 1, 1996 |
| Section: 6400 – Telephone Procedures | Date Revised: June 28, 2005 |
| Accreditation Standards: None | |

SUBJECT: REPORTING PARTY CANCELLATIONS

APPROVED:

Chairperson, Fire Service Users Subcommittee

APPROVED:

Michael J. McDougall, General Manager

A reporting party (RP) is the person who places the original request for assistance. An emergency response may be canceled by the RP under the following circumstances:

- ◆ The RP is the patient and states that s/he does not want medical assistance. The RP must be a coherent adult.
- ◆ The RP reports that the patient has left the scene.

Do not cancel an emergency response when:

- ◆ The RP is a minor.
- ◆ Priority symptoms have been reported.
- ◆ The RP's coherence is questionable.

If you have any doubt about canceling an emergency response, send assistance (for example: ambulance, fire or law enforcement for a welfare check).