



COMMUNICATIONS OPERATIONS
EMERGENCY MEDICAL SERVICE POLICY

Policy No. 6415 Date Issued: April 17, 2019
Section: 6400 - Telephone Procedures Date Revised: May 13, 2019
Accreditation Standards:
SUBJECT: USE OF MEDICAL INCIDENT TYPE CODES
APPROVED: [Signature] Santa Cruz County EMS
APPROVED: [Signature] San Benito County EMS
APPROVED: [Signature] American Medical Response
APPROVED: [Signature] Dennis Kidd, General Manager

1.0 Purpose

1.1 To provide specific guidelines on the appropriate use of medical incident type codes generated by using the NAEMD protocols.

2.0 Procedure

2.1 In accordance with Policy 6410 - Telephone Procedures, all callers requesting emergency medical assistance will be directed to the Emergency Medical Dispatch (EMD) program. These calls will be created by using the appropriate full determinant as determined by the EMD program, i.e., 23B1, 6D2, etc., as the incident type code.

2.2 Immediate reports of breathing problems, chest pain, stroke, or not breathing will be entered with the appropriate quick launch incident type and then processed through EMD.

2.2.1 Quick launch codes are defined as:
BREATH

CHEST  
STROKE  
ECHO

- 2.3 Any call not processed through EMD, will be created by using the NOEMD incident type code.
- 2.4 Any request by law enforcement onscene will be created by using the 2MED or 3MED incident type code.