



Santa Cruz Consolidated Emergency Communications Center


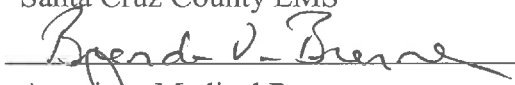
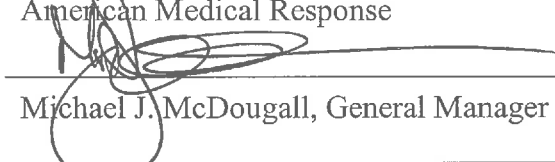
495 Upper Park Road
Santa Cruz, California 95065
(831) 471-1000 Fax (831) 471-1010

9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS OPERATIONS EMERGENCY MEDICAL SERVICE POLICY

Policy No. 6390	Date Issued: June 1, 1996
Section: 6330 – Radio Procedures	Date Revised: June 19, 2007
Accreditation Standards: CALEA 6.3.1(c)	
SUBJECT: ACKNOWLEDGMENTS	
APPROVED:	 _____ Santa Cruz County EMS
APPROVED:	 _____ American Medical Response
APPROVED:	 _____ Michael J. McDougall, General Manager

1.0 Purpose

1.1 In order to accurately identify and track on-duty personnel, dispatchers must be familiar with each agency's unit identification system. For consistency and accuracy, dispatchers will follow this procedure when identifying units during radio transmissions.

2.0 Procedure

2.1 Dispatchers will identify units with the unit's radio identifier assigned by the User Agency.

2.2 Dispatched units will acknowledge an initial dispatch by utilizing their MDC with "en route code (2 or 3).

2.3 Units assigned a new post location will acknowledge by utilizing their MDC with "en route post" and by entering the new post location in the Location Field on their MDC.

2.4 Units returning to an occupied post shall verbalize when they are available in that post. This will allow NetCom to update the SSM posting.