

Santa Cruz Consolidated Emergency Communications Center

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COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY/PROCEDURE

Policy No.:6360.80Date Issued:May 23, 1999Date Revised:

APPROVED:

POLICE

General Manager.

SUBJECT: RESPONSIBILITY FOR SIMULCAST OF PRE-ALERTS AND INITIAL DISPATCHES

- 1.0 The Medic Primary dispatcher (position #3) is responsible and accountable for ensuring that Fire and Emergency Medical Service (EMS) units are pre-alerted to potential incidents.
 - 1.1 Pre-alerts will be simulcast on the Fire Dispatch Net (Fire Red) and the AMR Private radio channels.
- 2.0 The Medic Primary dispatcher is responsible for simulcasting the initial dispatch of medical incidents on the Fire Red and the AMR Private radio channels.

2.1 The Medic Primary dispatcher is responsible for broadcasting the initial dispatch of fire incidents on the Fire Red radio channel.

- 3.0 A close working relationship and team work among those dispatchers assigned to the Fire/EMS pod is critical to successful performance and, as such, the following provisions may also apply.
 - 3.1 The Medic Primary dispatcher may, in collaboration with the Fire Primary dispatcher (position #4), delegate either the pre-alert or initial dispatch or both.
 - 3.1.1 In the event that such delegation of task(s) occurs, the Medic Primary dispatcher shall, in all cases, remain accountable for such task(s).

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