



Santa Cruz Consolidated Emergency Communications Center




495 Upper Park Road
Santa Cruz, California 95065
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9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS OPERATIONS EMERGENCY MEDICAL SERVICE POLICY

Policy No. 6335	Date Issued: June 1, 1996
Section: 6300 – Radio Procedures	Date Revised: June 28, 2005
Accreditation Standards: None	
SUBJECT: RESPONSE CODES	
APPROVED:	 _____ Santa Cruz County EMS
APPROVED:	 _____ American Medical Response
APPROVED:	 _____ Michael J. McDougall, General Manager

Broadcast response codes (A, B, C, D or E as determined by the Emergency Medical Dispatch Program) during the initial page.

The responding unit will briefly advise NetCom of any reason for changing their level of response.

Relay any additional information regarding the response level to the responding unit (for example, CHP on scene advising you can reduce to code 2). The decision to change their response level (or to cancel) rests with the responding unit.

Document any changes in response levels and the reason for the changes in the CAD system.