



Santa Cruz Consolidated Emergency Communications Center

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Michael J. McDougall
General Manager


9-1-1 FIRE
POLICE
MEDICAL


COMMUNICATIONS OPERATIONS EMERGENCY MEDICAL SERVICE POLICY

Policy No. 6330	Date Issued: June 1, 1996
Section: 6300 – Radio Procedures	Date Revised: October 1, 2002
Accreditation Standards: None	

SUBJECT: CODES AND CLEAR TEXT

APPROVED: 
Santa Cruz County EMS

APPROVED: 
AMR West

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Michael J. McDougall, General Manager

Dispatchers will broadcast all radio transmissions in clear text (or “plain English”), except for a few standardized codes. Specifically:

- Code 2 – without delay; safest possible speed (obeying all traffic laws)
- Code 3 – immediate need; safest possible speed (under emergency operations)
- Code 4 – situation under control; no further assistance needed