



Santa Cruz Consolidated Emergency Communications Center


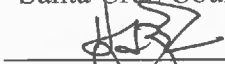

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Michael J. McDougall
General Manager

9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS OPERATIONS EMERGENCY MEDICAL SERVICE POLICY

Policy No. 6310	Date Issued: June 1, 1996
Section: 6300 – Radio Procedures	Date Revised: February 1, 2006
Accreditation Standards: None	
SUBJECT: EMS COMMUNICATIONS	
APPROVED:	 _____ Santa Cruz County EMS
APPROVED:	 _____ American Medical Response
APPROVED:	 _____ Michael J. McDougall, General Manager

Paramedics communicate with NetCom on two frequencies: Fire Red and Fire Yellow

Radio Frequencies

Fire Red

Paramedics use Fire Red for routine communications with NetCom and mutual responding units.

Fire Yellow

Fire Yellow may be assigned as a command channel on any incident. When assigned, Fire Yellow will be the primary channel for communications with NetCom and the Incident Commander.

Radio Identifiers

Ambulances are numbered Medic 1 through Medic 9, as follows:

- Medic 1 – Boulder Creek (Valley)
- Medic 2 – Santa Cruz (Main)
- Medic 3 – Capitola (Mid)
- Medic 4 – Watsonville (South)
- Medic 5 – Flexibly Deployed
- Medic 6 – Flexibly Deployed
- Medic 7 – Flexibly Deployed
- Medic 8 – Extra Crew or Special Event Unit
- Medic 9 – Extra Crew or Special Event Unit
- Medic 100 – AMR On Duty Supervisor
- Medic 90 – AMR Operations Director

Hospitals are identified by name, as follows:

- Watsonville
- Dominican
- Sutter

NetCom is referred to as “NetCom” on the radio.

Unit Paging

All units will be paged and broadcast acknowledgements on the Fire Red frequency.

For incident response, units will be paged simultaneously via Fire Red and text pager.

For post moves and other informational pages, units will be paged via text page only.

MDC Usage

Units equipped with MDC's will use them to make status changes