



COMMUNICATIONS OPERATIONS
EMERGENCY MEDICAL SERVICE POLICY

Policy No. 6230 Date Issued: February 1, 2007
Section: 6200 - Field Unit Safety Date Revised: March 9, 2015
Accreditation Standards: None
SUBJECT: REPORT ON CONDITIONS
APPROVED: [Signature] Santa Cruz County EMS
APPROVED: [Signature] San Benito County EMC
APPROVED: [Signature] AMR
APPROVED: [Signature] Dennis Kidd, General Manager

1.0 Policy

Dispatchers must be constantly aware of the time EMS units are on scene of an incident and off the air. Dispatchers will use the following procedure to confirm units are safe, rather than assume a lack of communication indicates a non-emergency status.

2.0 Procedure

- 2.1 After being on scene for approximately 30 minutes (or anytime dispatchers feel it necessary) dispatchers will ask EMS units for a "report on conditions".
2.2 If units do not answer a code 4 query, dispatchers should repeat the request. If, after three attempts, units do not respond, dispatchers will issue an alert tone and call the units again. If there is still no response, dispatchers will notify the Medic 100 immediately and dispatch law enforcement to the units' last known location.