



COMMUNICATIONS OPERATIONS
EMERGENCY MEDICAL SERVICE POLICY

Policy No. 6160 Date Issued: February 15, 2001
Section: 6100 - Notifications Date Revised: November 17, 2014
SUBJECT: EMS DISPOSITION CODES
APPROVED: Santa Cruz & San Benito County EMS
APPROVED: American Medical Response
APPROVED: Dennis Kidd, General Manager

1.0 Purpose

To provide guidelines for the disposition of EMS calls for service.

2.0 Procedure

Per Policy No. 3040 (Disposition Codes), every CAD incident must be closed with a valid disposition code. If an incident is closed by dispatcher action, the dispatcher must provide a valid disposition code. If an incident is closed by a paramedic, the medic will provide the disposition. If a medic provides an uncoded disposition, the dispatcher will provide the appropriate code.

2.1 Santa Cruz County

Santa Cruz County paramedics are expected to provide a disposition at the close of every call. Valid EMS dispositions (for use by paramedics) are:

Table with 2 columns: Code, Disposition. Rows include A (Arrived on scene, patient AMA'd), CAN (Cancelled prior to arrival), CLR# (Transported by ambulance), D (Coroners case), F (Arrived on scene, no patient transport per fire), L (Arrived on scene, no patient transport per law), N (Arrived on scene, no medical emergency).

Code	Disposition
O	Cancelled on scene, transported by other resource
R	Cancelled on scene, patient released on scene
Ref	Transfer referral (used by M100/M200)
U	Cancelled on scene, unable to locate

Dispatchers should use the appropriate NetCom disposition code for incidents closed by dispatcher action.

2.2 San Benito County

In general, paramedics in San Benito use only two dispositions to differentiate the closure of the call. Any incident that was a transport will be cleared with "CLR". All other incidents will be closed with CAN, regardless of the reason for no transport or no contact.