



# Santa Cruz Consolidated Emergency Communications Center

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Santa Cruz, California 95065  
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Michael J. McDougall  
General Manager


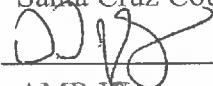

**9-1-1** FIRE  
POLICE  
MEDICAL

RECEIVED

MAR 12 2004

ENVIRONMENTAL  
HEALTH SERVICES

## COMMUNICATIONS OPERATIONS EMERGENCY MEDICAL SERVICE POLICY

|                                  |   |
|----------------------------------|---|
| <b>Policy No.</b> 6110           | Date Issued: June 1, 1996   |
| Section: 6100 – CAD Procedures   | Date Revised: February 18, 2004   |
| Accreditation Standards: None    |   |
| <b>SUBJECT: INCIDENT NUMBERS</b> |   |
| APPROVED:                        | <br>_____<br>Santa Cruz County EMS                   |
| APPROVED:                        | <br>_____<br>AMR West                                |
| APPROVED:                        | <br>_____<br>Michael J. McDougall, General Manager |

Incident numbers will be assigned sequentially by the CAD system. Crews will be prepared to copy this number when they advise "detail complete, available".

If a unit is canceled en route and given their incident number, then dispatched to the same incident, a new incident number should be assigned.

Multiple units dispatched to the same incident should receive unique incident numbers. However, if a second unit takes a call instead of the unit originally dispatched, the run number should not change.

Requests for ambulances to standby at fire or crime scenes or for Monterey County are considered calls for service and should receive incident numbers.