

## SANTA CRUZ REGIONAL 9-1-1

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## COMMUNICATIONS STANDARDIZED RADIO/REPORTING POLICY

Policy No. 9030.80 Date Issued:

November 4, 1997

Section:

9000 Radio/Reporting Policy

Date Revised: February 11, 2013

Accreditation Standards:

SUBJECT: BROADCASTING PREMISE HISTORY INFORMATOIN

APPROVED:

Chairperson, Users Committee

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Dennis Kidd, General Manager

## 1.0 Purpose

- 1.1 To provide direction to dispatch staff for the broadcasting of premise history information.
- 1.2 To provide direction to dispatch staff for the retrieval of premise history information.

## 2.0 Procedure

- 2.1 Dispatchers will broadcast premise history information to responding units as additional information after the initial dispatch.
- 2.2 The existence of premise history information for an incident is indicated in the premise field of the incident recall screen.
  - 2.2.1 When no premise history information exists,..**N/A.**. displays in the premise field of incident recall mask.
- 2.3 Premise history flags are, in the order in which they appear:

O (Officer Safety)

H (Hazardous Materials)

L (Location Information)

- T (Target Hazards)
  R (Response Classifications)
- 2.4 Direct hits for premise information is indicated by a capital letter, proximity hit are indicated by a lower case letter. Proximity hits only exist for officer safety and location information.
- 2.5 Premise information is retrieved by pressing **Shift+F5 (or Shift+F10)** keys.
  - 2.5.1 **Shift+F5** automatically displays the first flag displayed on the premise line.. **Shift+F8** pages through any other entries for the address.
  - 2.5.2 **Shift+F10** brings up the premise history menu with allows the dispatcher to view a specific category of premise information.
- 2.6 Whenever premise information is viewed, a record is written to the audit trail that document which forms were viewed, who viewed the forms, and the times at which the forms were viewed.