



Santa Cruz Consolidated Emergency Communications Center

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Michael J. McDougall
General Manager


9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

Policy No.	5940	Date Issued:	June 1, 1996
Section:	5900 – Specific Procedures, Continued	Date Revised:	October 30, 2002
Accreditation Standards: CALEA 6.9.1			


SUBJECT: AREA EVACUATIONS

APPROVED:



 Chairperson, Fire Service Users Subcommittee

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 Michael J. McDougall, General Manager

While area evacuations are frequently done upon the request of a fire official, it is law enforcement's responsibility to establish boundaries and conduct area evacuations. At minimum, clearly established evacuation boundaries, a specific relocation destination and safe travel routes out of the evacuation are should be established as quickly as possible.

When an area evacuation has been requested notify:

- The local law enforcement agency
- The local OES Law Enforcement Coordinator (Sheriff's Office)
- The local Emergency Services Coordinator
- The local fire agency
- The Area Fire Coordinator (CDF)

When handling phone inquiries from the public about the evacuation, provide:

- Reason for the evacuation (level of specificity will depend on the incident)
- The evacuation boundaries
- The relocation destination
- Safe travel routes

Remember that this is already an extremely distressful situation and a calm, helpful, professional voice will go far towards reassuring most callers.