



Santa Cruz Consolidated Emergency Communications Center

495 Upper Park Road
Santa Cruz, California 95065
(831) 471-1000 Fax (831) 471-1010

Michael J. McDougall
General Manager

9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

| | | | |
|--------------------------|--|---------------|-----------------|
| Policy No. | 5880 | Date Issued: | June 1, 1996 |
| Section: | 5800 – Specific Procedures, Continued | Date Revised: | October 1, 2002 |
| Accreditation Standards: | None | | |

SUBJECT: MEDICALS

APPROVED:



Chairperson, Fire Service Users Subcommittee

APPROVED:



Michael J. McDougall, General Manager

A medical incident is one with any known or suspected illness or injury. All requests for emergency medical service will be handled in accordance with Policy No. 6410 (Requests for Emergency Medical Service).

Medical incident dispatches will be broadcast in accordance with Policy No. 6370 (Standard Dispatch Format) and should provide responding units with the patient's:

- Age
- Gender
- Chief complaint
- Level of consciousness
- Breathing status

Dispatchers will not broadcast any other patient information except updates that change the patient's status or priority level. For example, if fire and ambulance are responding to a priority D, unconscious but breathing male and he stops breathing, advise the units of the change in breathing status.

Notify responding units of any first aid being administered prior to their arrival.