



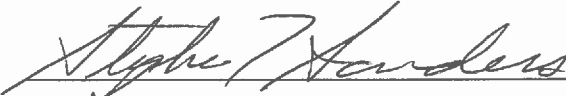
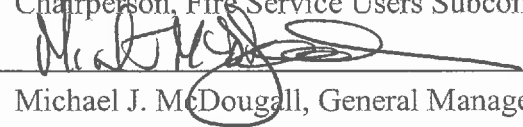
Santa Cruz Consolidated Emergency Communications Center

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Michael J. McDougall
General Manager

9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

Policy No. 5790	Date Issued: June 1, 1996
Section: 5700 – Specific Procedures	Date Revised: October 30, 2002
Accreditation Standards: None	
SUBJECT: WIRES	
APPROVED: 	_____
Chairperson, Fire Service Users Subcommittee	
APPROVED: 	_____
Michael J. McDougall, General Manager	

Known or suspected electrical wires, or unidentifiable wires arcing, sparking, smoking or downed require fire service response.

- Immediately advise Pacific Gas & Electric of all reports of problems involving wires. Provide updates to PG&E as given by responding units.
- Cancel PG&E upon notification that involved wires are not electrical. Notify the appropriate company (phone or cable).
- If the type of wires involved is unknown, dispatch the CAD recommended unit to investigate.
- During wind or rainstorms with multiple reports of wires problems, NetCom may use a wire problem log to simplify reporting to PG&E.