



Santa Cruz Consolidated Emergency Communications Center

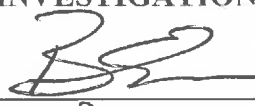
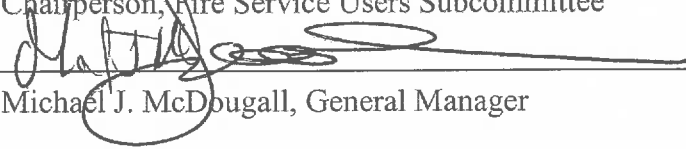
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Michael J. McDougall
General Manager



9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

Policy No. 5760	Date Issued: June 1, 1996
Section: 5700 – Specific Procedures	Date Revised: May 10, 2004
Accreditation Standards: None	
SUBJECT: SMOKE INVESTIGATION	
APPROVED: 	_____
Chairperson, Fire Service Users Subcommittee	
APPROVED: 	_____
Michael J. McDougall, General Manager	

A smoke investigation is when an appearance or smell of smoke is suspicious due to an unknown origin. The dispatcher will ask callers the location (in or out of doors), color and activity of the smoke (for example, billowing, column, etc.) and the smell or type of smoke odor (electrical, wood smoke, etc.) Broadcast this information to responding units.

Indoor Smoke Investigation

- Classify heavy visible smoke with a source as a confirmed structure fire and dispatch according to CAD recommendations.
- Classify visible smoke without a source as an unconfirmed structure fire and dispatch according to CAD recommendations.
- Classify the smell of smoke as an unconfirmed structure fire and dispatch according to CAD recommendations.

Outdoor Smoke Investigation

- Classify outdoor smoke as a "SMOKEO" and dispatch according to CAD recommendations.
- During fire season (May through November) relay smoke reports with minimal information to CDF if it is in or near a State Responsibility Area (SRA).