



Santa Cruz Consolidated Emergency Communications Center

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9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

Policy No. 5670 Date Issued: June 1, 1996
Section: 5600 – Notification and Call Date Revised: June 1, 2003
Out Procedures

Accreditation Standards: None

SUBJECT: SUBJECT: ENVIRONMENTAL HEALTH

APPROVED: _____
Chairperson, Fire Service Users Subcommittee

APPROVED: _____
Michael J. McDougall, General Manager

During business hours, notify the County Department of Environmental Health of all fires in food establishments.

After business hours, notify the on-call Environmental Health Worker of fires that directly affect food preparation or storage areas (for example: kitchen, freezer, refrigerator, etc.). Other fires (dining room, restroom, dumpster, etc.) do not require notification until the next business day.

Environmental Health may also be called out for any other environmental condition where police or fire are on the scene, i.e., spills into waterways or storm drains.

After notification of the on-call Environmental Health employee, s/he may request the cell phone number of an on-scene contact to obtain a size up and other additional information. Telephone or cell phone contact will be used on the call-outs where no response is likely.

Environmental Health employees have portable radios and Red Fire transmit/receive capabilities. Radio usage should be limited to those incidents where a response is anticipated and additional information or ETA changes occur while en route to an incident. NetCom will provide the responding Environmental Health employee with the

radio identifier of the requesting fire unit/Incident Commander when an on-scene response is anticipated. The responding Environmental Health employee will identify him/herself as “Environmental Health” and use plain language when communication on the radio. If a Command and/or Tactical channel is identified, the responding Environmental Health employee will be provided with that information.

Once the Environmental Health employee has arrived on the scene, s/he will contact the Incident Commander and relay any further requests for additional resources through the Incident Commander consistent with and Incident Command System (ICS) single point ordering philosophy.