



# Santa Cruz Consolidated Emergency Communications Center

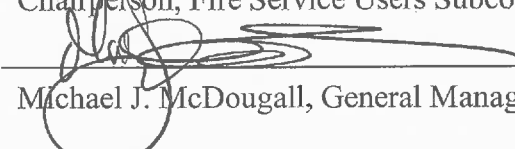
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**9-1-1** FIRE  
POLICE  
MEDICAL



Michael J. McDougall  
General Manager

## COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

|                                      |  |                      |               |
|--------------------------------------|--|----------------------|---------------|
| <b>Policy No.</b>                    | <b>5640</b>  | <b>Date Issued:</b>  | June 1, 1996  |
| <b>Section:</b>                      | 5600 – Notification and Call<br>Out Procedures   | <b>Date Revised:</b> | March 6, 2006 |
| <b>Accreditation Standards:</b>      | None   |                      |               |
| <b>SUBJECT: SPECIAL REQUEST PAGE</b> |  |                      |               |
| <b>APPROVED:</b>                     | <br>_____<br>Chairperson, Fire Service Users Subcommittee |                      |               |
| <b>APPROVED:</b>                     | <br>_____<br>Michael J. McDougall, General Manager       |                      |               |

A special request page is for an individual or special resource that is not automatically recommended by the CAD system.

If the special request page is associated with a working incident, it is documented as part of that incident.

If a special request page is anew incident (not associated with a current incident) create a dispatch incident and page the requested unit(s).

Some examples of special request pages are: reserve call outs; lifeguards; mechanics; duty chiefs; and investigators. Pager tones for special request pages are in Policy No. 5325 (Pager Tones).