



Santa Cruz Consolidated Emergency Communications Center

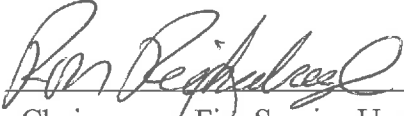

495 Upper Park Road
Santa Cruz, California 95065
(831) 471-1000 Fax (831) 471-1010

9-1-1
FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

Policy No.	5610	Date Issued:	June 1, 1996
Section:	5600 – Notification and Call Out Procedures	Date Revised:	March 9, 2009
Accreditation Standards:	None		
SUBJECT: FIRE INVESTIGATOR CALL OUT			
APPROVED:	 Chairperson, Fire Service Users Subcommittee		
APPROVED:	 Scotty A. Douglass, General Manager		

1.0 Paid Fire Agencies

When a paid fire agency requests an investigator, NetCom will notify the on call fire investigator for that agency via a computer aided dispatch system (CAD) response upgrade of “FI”. NetCom will dispatch the recommended unit which will alert the on call investigator by alpha and/or voice pager, as configured in CAD. The unit will be put in a “CP” status on the incident at the time they acknowledge receipt of the page.

2.0 Volunteer Fire Agencies

When volunteer fire agencies request an investigator, NetCom will notify the on call fire investigator for that agency via a CAD response upgrade of “FI”. NetCom will dispatch the recommended unit which will alert the on call investigator by alpha and/or voice pager, as configured in CAD. The unit will be put in a “CP” status on the incident at the time they acknowledge receipt of the page. If the volunteer agency does not have an investigator the CAD recommendation will be a pseudo unit of “FITSK” which will alert a leader of the Santa Cruz County Fire Investigation Task Force. NetCom will follow up the dispatch with a text message to TN.FITSK with specific instructions. The Task Force Leader will contact NetCom to acknowledge receipt of the page and confirm a contact for the on-scene Incident

Commander and make all further arrangements with the Incident Commander (IC) for an investigator to respond.

3.0 Task Force Request

The Fire Investigator Task Force may be requested at any time by any agency and may be alerted via the tone function in CAD, i.e.; **TN.FITSK**. It will be the responsibility of the Task Force Leader to contact the other task force members.

4.0 CDF Jurisdiction

Upon request for a fire investigator in the CAL FIRE jurisdiction, NetCom will notify CAL FIRE who will dispatch the fire investigator.