



**COMMUNICATIONS OPERATIONS  
FIRE SERVICE POLICY**

<b>Policy No.</b> 5570.80	<b>Date Issued:</b> March 11, 2002
<b>Section:</b> 5500 – Mutual Aid	<b>Date Revised:</b> February 12, 2024
<b>SUBJECT: COMMUNICATION METHODS WITH ADJACENT AGENCIES FOR AUTO AID REQUESTS</b>	
<b>APPROVED:</b> <signed copy on file>	_____
	Chairperson, Fire Service Users Subcommittee
<b>APPROVED:</b> <signed copy on file>	_____
	Amethyst Uchida, General Manager

**1.0 Purpose**

In order to expedite the exchange of information between dispatch centers when Auto Aid is indicated, there are several avenues of communication available.

- Direct intercom between CZU-Felton and NetCom for use when requesting CDF-Felton dispatched units.
- White 1 radio, VFIR21 on the radio console, for use when requesting North Monterey County (FireCom) units and/or BEU-Monterey dispatched units.
- Pre-programmed speed dial numbers or direct ring down lines for each of the above agencies.

**2.0 Procedure**

An auto aid request – given or received – should include the unit or type of equipment requested, the location, specifics of the incident, and the appropriate command and/or tactical radio channels.

Fire/EMS pod dispatchers should, to the best of their abilities, monitor Fire White 1 for auto aid requests from adjacent agencies.

Out of county Mutual Aid strike team requests should continue to come from and go through the Area Fire Coordinator (CZU-Felton or BEU-Monterey).