



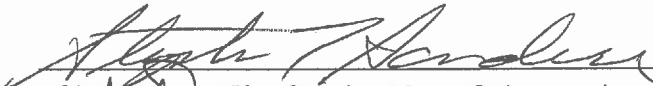
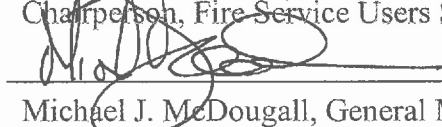
# Santa Cruz Consolidated Emergency Communications Center

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Michael J. McDougall  
General Manager

**9-1-1** FIRE  
POLICE  
MEDICAL

## COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

<b>Policy No.</b> 5530	Date Issued: June 1, 1996
Section: 5500 -- Mutual Aid	Date Revised: October 15, 2002
Accreditation Standards: None	
<b>SUBJECT: MUTUAL AID REQUESTS</b>	
APPROVED: 	_____
	Chairperson, Fire Service Users Subcommittee
APPROVED: 	_____
	Michael J. McDougall, General Manager

A request for assistance from another fire jurisdiction, usually made by the Incident Commander, is a mutual aid request. The request should specify the amount and type of assistance needed, the response code and destination.

Common mutual aid assignments include station coverage, Breathing Support, Haz Mat Unit, etc.

Greater alarm assignments and strike teams are also mutual aid agreements.

- Include the statement, "Mutual aid for (requesting agency)" in mutual aid dispatches.
- Dispatch specific mutual aid assignments as requested.
- When an agency is assigned as "station coverage" for another agency and is then dispatched to an incident in the other agency, page the tones for the jurisdictional agency and send the covering unit. Notify the local (where the incident is occurring) Incident Commander on the Command Channel.