



Santa Cruz Consolidated Emergency Communications Center

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Michael J. McDougall
General Manager

COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

Policy No. 5510	Date Issued: June 1, 1996
Section: 5500 – Mutual Aid	Date Revised: January 10, 2005
Accreditation Standards: CALEA 6.2.1	
SUBJECT: SECOND, THIRD, AND GREATER ALARM ASSIGNMENTS	
APPROVED: _____ Chairperson, Fire Service Users Subcommittee	
APPROVED: _____ Michael J. McDougall, General Manager	

Any greater alarm assignment can be requested by any Incident Commander (IC). When requesting any greater alarm assignment, IC's will specify the following:

- ♦ The type of greater alarm (for example, second alarm, medical)
- ♦ The alarm response location (for example, to the scene, staging area, etc.)
- ♦ The response code (code 2 or code 3)

Dispatch Procedure

- ♦ Page the response.
- ♦ Broadcast:
 - Apparatus assignments
(Second, Third, Fourth, Fifth, etc.) alarm for (requesting agency) for (incident type and brief description) at (incident location)
- ♦ Cross streets or staging area
- ♦ IC and command and tactical frequencies (if known)
- ♦ Time

After units are en route, dispatchers and IC's will confirm which units are responding on the command channel. If units are responding out of their local jurisdiction their Duty Officer

will be notified in accordance with Policy No. 5620 (Duty Officer Notification).

Notify the Area Fire Coordinator (CDF) of any 3rd or greater alarm assignments.