



Santa Cruz Consolidated Emergency Communications Center

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Michael J. McDougall
General Manager

9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

Policy No. 5440 Date Issued: June 1, 1996
Section: 5400 – Telephone Procedures Date Revised: October 15, 2002
Accreditation Standards: None

SUBJECT: INFORMATION ONLY CALLS

APPROVED:



Chairperson, Fire Service Users Subcommittee

APPROVED:



Michael J. McDougall, General Manager

Create a CAD transaction for information only calls (for example control burns, fire alarm status, etc.). Include the anticipated effective date and time, contact person and phone number, and any other pertinent information.