



# Santa Cruz Consolidated Emergency Communications Center

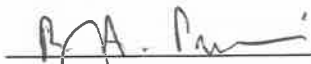
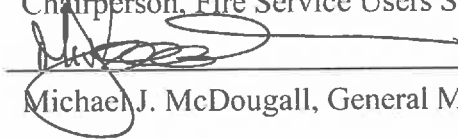
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**9-1-1**  
FIRE  
POLICE  
MEDICAL



Michael J. McDougall  
General Manager

## COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

<b>Policy No.</b> 5343	Date Issued: March 12, 1997
Section: 5300 – Radio Procedures	Date Revised: January 10, 2005
Accreditation Standards: CALEA 6.9.6	
<b>SUBJECT: COMMAND NET ASSIGNMENTS</b>	
APPROVED:	 _____ Chairperson, Fire Service Users Subcommittee
APPROVED:	 _____ Michael J. McDougall, General Manager

NetCom will utilize Incident Command System (ICS) communications protocol. Consistent with ICS communications protocol, a command net may be established for use by general staff, command staff, branch directors, division/group supervisors, and the dispatch center.

Assign a Command Net:

- Upon request of a fire agency.
- When indicated by CAD.
- As deemed necessary by NetCom to clear the Dispatch Net for emergency traffic.

Types of incidents that may require a Command Net include an escalating single incident (large fires, complex rescues, significant hazardous material spills, mass casualties, or as requested by an Incident Commander) or a large scale disaster with an established Area Command.

### **Large Scale Disasters with an Established Area Command**

In countywide disasters (for example: large storms, earthquakes, flooding, etc.) an Area Command may be established by an agency or multiple agencies and Zone Coordinators may be identified. When this occurs, Command Nets may be assigned based upon geographic zone boundaries and become a pipeline for communication between the Zone Coordinators and NetCom. The intended use of a Command Net in an Area Command scenario is to:

- Facilitate expanded dispatch
- Facilitate single point ordering
- Facilitate zone coordination
- Assist in resource tracking

The assignment of a Command Net in an Area Command should be coordinated with the Zone Coordinator. Before assigning a Command Net channel to an Area Command, NetCom will perform a radio test on the channel being assigned with the Command Post or individual responsible for single point ordering. This is to ensure that the Command Net channel works reliably at the Area Command location before assignment.