9-1-1 SECONDS MATTER

SANTA CRUZ REGIONAL 9-1-1

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COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

Policy No. 5342 Date Issued: January 6, 1997

Section: 5300 – Radio Procedures Date Revised: May 9, 2016

SUBJECT: DISPATCH NET

APPROVED:

Chairperson, Fire Users Subcommittee

APPROVED:

Dennis Kidd, General Manager

1.0 Policy

NetCom will utilize Incident Command System (ICS) communications protocol. Consistent with ICS communications protocol, a dispatch net is established as the primary net for initial dispatch to incidents. NetCom will normally use the Fire Red channel as the dispatch net.

2.0 Procedure

- 2.1 All incident related communications will take place on the dispatch net unless a tactical or command net has been assigned.
- 2.2 When a tactical or command net has been assigned, initial dispatch to incidents (paging tones, voice transmission and acknowledgment), unit status changes and size ups (reports on conditions) will be transmitted and acknowledged on the dispatch net. All other communications will occur on the appropriate, assigned channel.
- 2.3 At all times, transmissions unrelated to an in-progress incident will be minimized on the dispatch net. The use of other means for non-incident related transmissions is strongly encouraged.
- 2.4 In the event of a Dispatch Net failure, refer to Policy No. 5345 (Radio Equipment Failures and Back-Up Paging Procedures).

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