



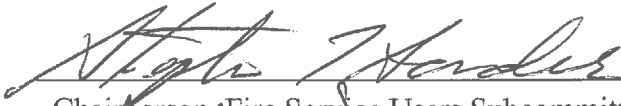
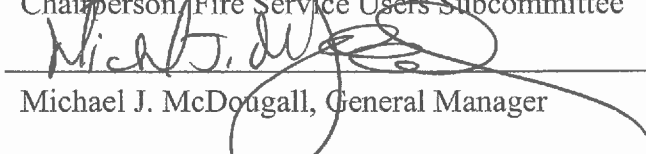
# Santa Cruz Consolidated Emergency Communications Center

495 Upper Park Road  
Santa Cruz, California 95065  
(831) 471-1000 Fax (831) 471-1010

Michael J. McDougall  
General Manager

**9-1-1** FIRE  
POLICE  
MEDICAL

## COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

<b>Policy No.</b> 5335	Date Issued: June 1, 1996
Section: 5300 – Radio Procedures	Date Revised: October 15, 2002
Accreditation Standards: CALEA 6.3.1	
SUBJECT: ICS (INCIDENT COMMAND SYSTEM) COMMUNICATIONS	
APPROVED: 	_____
Chairperson, Fire Service Users Subcommittee	
APPROVED: 	_____
Michael J. McDougall, General Manager	

Netcom will utilize ICS communications protocol.

ICS communications protocol defines six types of radio frequencies: dispatch, command, tactical, support, air to ground, and air to air.

- Dispatch: established as the primary net for initial dispatch to incidents.
- Command: used by general staff, command staff, branch directors, division/group supervisors, and the dispatch center.
- Tactical: established around branch or division/group organizations. The number of division/group organizations determines the quantity of tactical nets and the specific needs of the incident.
- Support: used from division level up to make requests for logistics needs and to change the status of assigned, available and out of service resources.
- Ground to Air: established as a special net for tactical ground to air coordination.
- Air to Air: established as a special net to coordinate air to air resources.

Ideally, when a Command net has been assigned, the IC will initiate communications to NetCom on the Command net. If the IC should initiate communications to NetCom on another net, attempt to respond on that same net. Initiate communications with the IC on the Command net, whenever possible. If it is not possible to use the Command net, initiate IC communications on the Dispatch net.

During a large incident, an ICS Communications Plan may be utilized for frequency assignments.

**Radio Call Signs**

For all radio call signs, use the appropriate ICS resource radio call identifiers.

<b>Resource</b>	<b>Radio Call</b>
Engine Company	Engine – specify Telesquirt when requested
Truck Company	Truck
Water Tender	Water Tender
Medical, non transport	Rescue
Medical, transport	Ambulance
Brush Patrol	Patrol
Bulldozer	Dozer
Bulldozer Tender	Dozer Tender
Hand Crew	Crew #
Fire Boat	Boat
Foam Tender	Foam
Air Tanker	Tanker
Helicopter	Copter
Helicopter Tender	Helitender
Helitack Crew	Helitack
Breathing Apparatus Support	Breathing Support
Crew Transport	Crew Transport
Field Mobile Mechanic	Repair
Food Dispenser Unit	Food Dispenser
Mobile Kitchen Unit	Mobile Kitchen
Fuel Tender	Fuel Tender
Heavy Equipment Transport	Transport
Illumination Unit	Light
Mobile Communications	Comm
Refrigeration Unit	Refer
Utility Transport	Utility
Training Officer	Training
Chief	Chief
Battalion Chief	Battalion
Captain	Captain
Prevention Officer	Prevention