



COMMUNICATIONS OPERATIONS
FIRE SERVICE POLICY

Policy No. 5320 Date Issued: June 1, 1996
Section: 5300 - Radio Procedures Date Revised: September 11, 2017
Accreditation Standards: None
NON-EMERGENCY TRANSMISSIONS AND MISCELLANEOUS
SUBJECT: BROADCASTS
APPROVED: [Signature]
Chairperson, Fire Service Users Subcommittee
APPROVED: [Signature]
Dennis Kidd, General Manager

SCR9-1-1 will broadcast non-emergency messages for fire service personnel, upon request. Such transmissions may include requests for phone calls; drill announcements; pager tests, etc.

Dispatchers may use a variety of methods for making notifications.

- CAD incident
• Manual Page without incident (drill announcements)
• Text page from CAD

Whenever possible, SCR9-1-1 will use text pagers for non-emergency messages. Fire service personnel receiving a text page from SCR9-1-1 will acknowledge receipt of the page by phone if they were requested to call or by notifying SCR9-1-1 that they "copied page" on the air if the message is notification only

Before issuing pager tones for non-emergency transmissions originating outside of SCR9-1-1, fire service personnel will broadcast "standby for page" on the affected radio frequency.