



COMMUNICATIONS OPERATIONS
FIRE SERVICE POLICY

Policy No. 5250 Date Issued: February 1, 2007
Section: 5200 - Field Unit Safety Date Revised: March 9, 2015
Accreditation Standards: None
SUBJECT: REPORT ON CONDITIONS
APPROVED: [Signature]
Chairperson, Fire Service Users Subcommittee
APPROVED: [Signature]
Dennis Kidd, General Manager

1.0 Policy

Dispatchers must be constantly aware of the time a Fire unit is on scene of an incident and off the air. Dispatchers will use the following procedure to confirm units are safe, rather than assume a lack of communication indicates a non-emergency status.

2.0 Procedure

- 2.1 After approximately 30 minutes of being on scene (or anytime dispatchers feel it is necessary) dispatchers will ask fire units for a "report on conditions".
2.2 If units do not answer a code 4 query, dispatchers should repeat the request. If, after three attempts, units do not respond, dispatchers will issue an alert tone and call the units again. If there is still no response, dispatchers will notify the Fire Duty Chief immediately and dispatch law enforcement to the units' last known location.