



Santa Cruz Consolidated
 Emergency Communications Center
 495 Upper Park Road
 Santa Cruz, California 95065
 (831) 471-1000 Fax (831) 471-1010

9-1-1 FIRE
 POLICE
 MEDICAL



Michael J. McDougall
 General Manager

**COMMUNICATIONS OPERATIONS
 FIRE SERVICE POLICY**

Policy No. 5190	Date Issued: March 1, 2007
Section: 5100 – CAD Procedures	Date Revised:
Accreditation Standards: None	
SUBJECT: CHANGING RESCUE SWIMMER ATTRIBUTES	
APPROVED:	 _____ Chairperson, Fire Service Users Subcommittee
APPROVED:	 _____ Michael J. McDougall, General Manager

1.0 Policy

In order for the computer aided dispatch system (CAD) to recommend the closest unit staffed with a rescue swimmer, the appropriate rescue swimmer attribute must be attached.

2.0 Procedure

- 2.1 In accordance with Policy No. 5785 (Rescue Swimmers), affected fire agencies will provide NetCom with daily notifications of their rescue swimmer staffing.
 - 2.1.1 Notifications to NetCom should occur around shift change for each fire agency (0700-0800 hours).
- 2.2 Lead Dispatchers will update unit attributes to accurately reflect rescue swimmer staffing.
 - 2.2.1 If non-Lead Dispatchers receive the daily notifications, they will create a NetCom incident documenting rescue swimmer staffing. This allows Leads to update unit attributes as time allows.

- 2.2.2 If a Lead Dispatcher is not going to be available for several hours, an Operations Supervisor will be notified.
- 2.3 To change a unit's attribute, Lead Dispatchers will use the 'CU' command followed by the affected unit ID.
 - 2.3.1 To add a rescue swimmer to a unit, add attribute RS
 - 2.3.2 To remove a rescue swimmer from a unit, remove attribute RS.
- 2.4 **All other attributes associated with that unit must remain unchanged.**
- 2.5 If a unit requests a rescue swimmer upgrade, dispatchers should do a response upgrade for RS and CAD will recommend the appropriately staffed unit(s).