



**COMMUNICATIONS OPERATIONS
LAW ENFORCEMENT POLICY**

Policy No. 4825	Date Issued: June 1, 1996
Section: 4800 – Specific Procedures	Date Reviewed: September 12, 2022
SUBJECT: RESTRAINING ORDERS AND EMERGENCY PROTECTIVE ORDERS	
APPROVED: <signed copy on file>	_____
	Chairperson, Law Enforcement Users Subcommittee
APPROVED: <signed copy on file>	_____
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1.0 Purpose

To establish how dispatch handles restraining Order calls.

2.0 Definition

2.1 Temporary restraining orders, emergency protective orders and Orders After Hearing (OAH) are entered into the CLETS Restraining Order system. Under California law, a subject that has been served with a restraining order cannot purchase a gun from a gun dealer.

3.0 Procedure

- 3.1 All restraining orders will receive a case number. Upon receiving a request for a case number, initiate a dispatch incident and assign the case number.
- 3.2 Citizens wanting to turn in a copy of a restraining order will be directed to the local law enforcement agency.

4.0 Violation of a Restraining Order

- 4.1 In-Progress or Just Occurred

- Location of occurrence
- Time element
- Names of parties involved
- Suspect description
- Vehicle description
- How was the restraining order violated?
- Does the victim have a copy of the restraining order?

Dispatch the appropriate beat officer and a cover unit.

Always check through CLETS and the local records system to see if the local agency has the restraining order on file.

Attempt to ascertain the name and DOB of the suspect. If successful:

- Run the suspect for a warrant check to ascertain if the restraining order was filed with another agency.
- ALWAYS CONFIRM A HIT IN THE RESTRAINING ORDER SYSTEM

4.2 Cold Report

- Obtain the same information as listed for an in-progress call.

5.0 Emergency Protective Orders (EPO)

5.1 How to Request an Emergency Protective Order

An officer shall request that dispatch contact the designated, on-call judge. Dispatch will provide the on-call judge with the officer's name/number.