



Santa Cruz Consolidated Emergency Communications Center

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9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS OPERATIONS LAW ENFORCEMENT POLICY

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APPROVED: *S. Robbins*
Chairperson, Law Enforcement Users Subcommittee

APPROVED: *[Signature]*
General Manager, SCCECC

SUBJECT: ILLEGALLY PARKED VEHICLES

Upon receipt of a call regarding an illegally parked vehicle, obtain the following information.

- ◆ Location of vehicle
- ◆ Description of vehicle including license plate number, if available
- ◆ Is the vehicle occupied?
- ◆ How long has the vehicle been there?
- ◆ Why the RP feels the vehicle is illegally parked (for example, red zone violation, traffic hazard, etc.)

Under certain circumstances, a report of an illegally parked vehicle may turn out to be a higher priority incident; the vehicle could be posing a traffic hazard, the subject of a dispute or suspicious. Make sure you ask sufficient questions to prioritize and classify the call accurately.

If the caller provides a license plate number, run it for a hot check and registration check. If the vehicle returns stolen, dispatch an officer to recover the stolen vehicle.

After obtaining the appropriate information, initiate a dispatch incident and dispatch an appropriate unit.