



# Santa Cruz Consolidated Emergency Communications Center

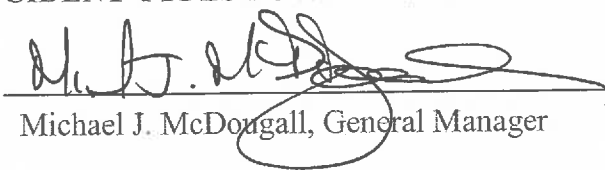
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**9-1-1** FIRE  
POLICE  
MEDICAL

## COMMUNICATIONS OPERATIONS LAW ENFORCEMENT POLICY

<b>Policy No.</b> 4740.80	<b>Date Issued:</b> April 2, 2004
<b>Section:</b> 4700 – Specific Procedures	<b>Date Revised:</b>
<b>Accreditation Standards:</b> None	
<b>SUBJECT: INCIDENT TYPES FOR DOMESTIC DISPUTES</b>	
<b>APPROVED:</b> 	
Michael J. McDougall, General Manager	

### 1.0 Purpose

1.1 To provide a consistent and reliable way to dispatch law enforcement officers to domestic disputes.

1.2 To define and clarify the incident types that may be used to classify domestic disputes. Accurate use of incident types will assist responding units in determining their response to domestic disputes.

### 2.0 Procedure

2.1 Call takers receiving reports of domestic disturbances will create a computer aided dispatch system (CAD) incident in accordance with Policy No. 4701.80 (Creating and Dispatching First Priority Calls for Service).

2.2 Call takers will use the incident type that most closely fits the circumstances of the call in order to assist responding units determine the appropriate response. There are three incident types available for classifying domestic disputes.

2.2.1 **415D:** Any dispute between domestic partners (cohabitating or not), in progress or just occurred, verbal only, no physical abuse.

- 2.2.2 **415F**: Any dispute between any family members (not domestic partners), in progress or just occurred, verbal only, no physical abuse.
- 2.2.3 **415DC**: Domestic partner dispute – cold.
- 2.2.4 **415FC**: Domestic family member dispute – cold.
- 2.2.5 **2735**: Any physical dispute between domestic partners, in progress or just occurred.
- 2.2.6 **2735C**: Any physical dispute between domestic partners – cold.