



# Santa Cruz Consolidated Emergency Communications Center

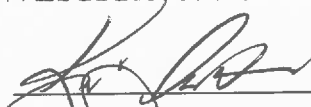
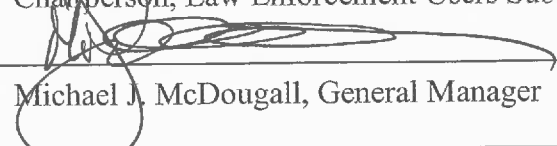
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**9-1-1**  
FIRE  
POLICE  
MEDICAL



Michael J. McDougall  
General Manager

## COMMUNICATIONS OPERATIONS LAW ENFORCEMENT POLICY

<b>Policy No.</b>	<b>4680</b>	<b>Date Issued:</b>	June 1, 1996
<b>Section:</b>	4600 – Notifications and Call-Out Procedures	<b>Date Revised:</b>	November 20, 2006
<b>Accreditation Standards:</b> None			
<b>SUBJECT: INVESTIGATIONS DIVISION</b>			
<b>APPROVED:</b>	 _____ Chairperson, Law Enforcement Users Subcommittee		
<b>APPROVED:</b>	 _____ Michael J. McDougall, General Manager		

### 1.0 Policy

An Investigations Division (or Bureau) is a specialized unit within a law enforcement agency that is typically tasked with follow-up or subsequent investigations of crimes after an initial report has been taken by patrol personnel. Dispatchers will use the following procedure when requested to notify or call-out investigators after hours.

### 2.0 Procedure

Patrol supervisors must approve requests from patrol officers for after-hours notification or call-out of investigative staff. Investigators may request additional notifications without approval.

Dispatchers will attempt to contact on-call investigators by phone, radio and pager. If investigators do not respond within ten minutes, dispatchers will advise the patrol supervisor of the situation.