



Santa Cruz Consolidated Emergency Communications Center

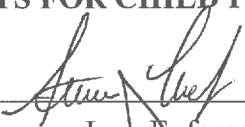
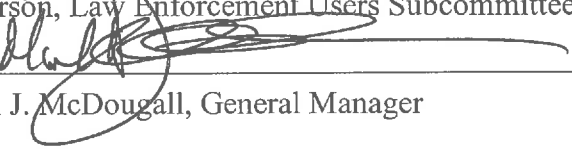
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9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS OPERATIONS LAW ENFORCEMENT POLICY

Policy No.	4650	Date Issued:	June 1, 1996
Section:	4600 – Notifications and Call-Out Procedures	Date Revised:	February 11, 2008
Accreditation Standards: None			
SUBJECT: REQUESTS FOR CHILD PROTECTIVE SERVICES (CPS)			
APPROVED:	 _____ Chairperson, Law Enforcement Users Subcommittee		
APPROVED:	 _____ Michael J. McDougall, General Manager		

1.0 Policy

Child Protective Services (CPS) staff may be requested by patrol personnel during the course of routine law enforcement investigations. Some cases may require that a juvenile be placed in protective custody. Dispatchers will handle requests for CPS in accordance with the following procedure.

2.0 Procedure

- 2.1 Anytime officers need to place children in protective custody, they will notify CPS. At officers' requests, dispatchers will make the CPS notification
- 2.2 Before contacting CPS by telephone, field officers should provide dispatchers with the following information.
 - ◆ Age and sex of child
 - ◆ Reason child is in protective custody
- 2.3 If CPS has additional questions for requesting officers, dispatchers will try to facilitate a direct conversation (for example, obtain a number where CPS can reach officers, or vice versa). A direct conversation is far more accurate and efficient than relaying multiple questions and answers through third parties (dispatchers).