



# Santa Cruz Consolidated Emergency Communications Center

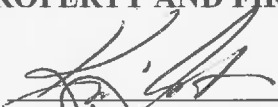
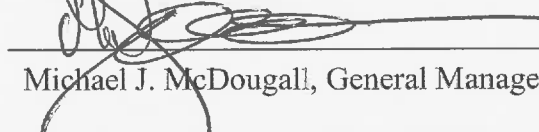
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**9-1-1** FIRE  
POLICE  
MEDICAL



Michael J. McDougall  
General Manager

## COMMUNICATIONS OPERATIONS LAW ENFORCEMENT POLICY

<b>Policy No.</b> 4570	<b>Date Issued:</b> June 1, 1996
<b>Section:</b> 4500 – CLETS and Other Automated Systems	<b>Date Revised:</b> September 8, 2006
<b>Accreditation Standards:</b> None	
<b>SUBJECT: PROPERTY AND FIREARM CHECKS</b>	
<b>APPROVED:</b>	
	Chairperson, Law Enforcement Users Subcommittee
<b>APPROVED:</b>	
	Michael J. McDougall, General Manager

### 1.0 Policy

Dispatchers will provide field units with timely and accurate returns on “hot checks” of property items and firearms via radio transmission in a uniform format in accordance with the following procedure.

### 2.0 Procedure

2.1 When a field unit requests a “hot check” on any property item or a firearm, enter the serial number and make/model into the CAD incident.

### 2.2 Code 4 Return Format

- ◆ Unit ID
- ◆ (Dispatch) ID
- ◆ (Item or weapon) is code 4
- ◆ Unit acknowledgment.

## 2.3 Code 6 Return Format

- ◆ Unit ID
- ◆ (Dispatch) ID
- ◆ (Item or weapon) is code 6
- ◆ Unit acknowledgment

## 2.4 Firearm

2.4.1 Firearm returns are the same as property returns; however units may request Dealer Report Of Sale (DROS) information in addition to return information. When requests for DROS information are made, dispatchers will read back DROS information, in the following order, when the units are clear to copy,:

- ◆ Dealer's record of sale
- ◆ Date of transaction
- ◆ Make
- ◆ Caliber
- ◆ Type
- ◆ Description
- ◆ Registered owner

2.5 Dispatchers will wait for field units' acknowledgments before proceeding with additional information. When units advise they are "clear to copy", dispatchers will provide the additional information.

2.6 If field units fail to acknowledge after two attempts at contact, dispatchers will immediately notify the appropriate patrol supervisor.

2.7 Code 6 property returns must be confirmed with the originating agency. Dispatchers will not withhold code 6 information pending confirmation.