



Santa Cruz Consolidated Emergency Communications Center

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9-1-1 FIRE
POLICE
MEDICAL



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General Manager

COMMUNICATIONS OPERATIONS LAW ENFORCEMENT POLICY

Policy No. 4502	Date Issued: December 12, 2001
Section: 4500 – CLETS and Other Automated Systems	Date Revised: September 8, 2006
Accreditation Standards: CALEA 6.1.4	
SUBJECT: MOBILE DATA COMPUTER (MDC) MESSAGES	
APPROVED: _____ Chairperson, Law Enforcement Users Subcommittee	
APPROVED: _____ Michael J. McDougall, General Manager	

1.0 Policy

- 1.1 To establish a policy on the proper use of “talk” messages between police vehicles and between vehicles and other system users including dispatch.
- 1.2 Intended use of Mobile Data Computer Messages (MDC) is for exchange of non-critical and non-safety incident related information.

2.0 Procedure

- 2.1 As with any type of communications device, proper use of the Mobile Data Computer (MDC) is necessary to maintain the integrity of the system. The MDC is to be used for official police business and is not intended to be used as an “off-duty calendar” or “gossip channel”.
- 2.2 MDC’s may not be used for transmitting, retrieving or storing of any messages that may be considered discriminatory, harassing, derogatory, abusive, profane, or offensive. Profanity, suggestive remarks, and messages containing sexual, racial, or degrading material, are not acceptable and are subject to disciplinary action, including termination.