



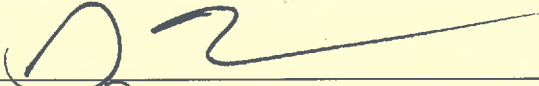
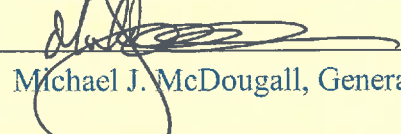
Santa Cruz Consolidated
 Emergency Communications Center
 495 Upper Park Road
 Santa Cruz, California 95065
 (831) 471-1000 Fax (831) 471-1010

9-1-1 FIRE
 POLICE
 MEDICAL



Michael J. McDougall
 General Manager

**COMMUNICATIONS OPERATIONS
 LAW ENFORCEMENT POLICY**

Policy No. 4430	Date Issued: June 1, 1996
Section: 4400 – Telephone Procedures	Date Revised: May 17, 2006
Accreditation Standards: None	
SUBJECT: RELEASE OF PERSONAL TELEPHONE NUMBERS	
APPROVED:	
	Chairperson, Law Enforcement Users Subcommittee
APPROVED:	
	Michael J. McDougall, General Manager

1.0 Policy

The personal (home/cellular) telephone numbers of law enforcement personnel are confidential and will not be released to the public.

2.0 Procedure

- 2.1 If callers have emergencies involving off-duty personnel, dispatchers will take callers' names and phone numbers and advise them we will attempt to reach the person involved.
- 2.2 Dispatchers will refer all situations involving unusual circumstances to a supervisor.
- 2.3 If the requester is another law enforcement person, dispatchers will verify the requester's home phone number. Once verified, dispatchers may provide the requester with intra-agency personal phone numbers. Treat inter-agency requests as public requests.