



Santa Cruz Consolidated Emergency Communications Center

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Michael J. McDougall
General Manager

9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS OPERATIONS LAW ENFORCEMENT POLICY

Policy No.	4360.80	Date Issued:	December 10, 2003
Section:	4300 -- Radio Procedures	Date Revised:	
Accreditation Standards:	CALEA 6.3.1		

SUBJECT: UNIT IDENTIFIERS (CALL SIGNS)

APPROVED:



Michael J. McDougall, General Manager

1.0 Purpose

In order to accurately identify and track on-duty personnel, dispatchers must be familiar with each agency's unit identification system. For consistency and accuracy, dispatchers will follow this procedure when identifying officers during radio transmissions.

2.0 Procedure

2.1 Dispatchers will identify User Agency personnel by the radio identifier (call sign) assigned by the User Agency.

2.1.1 Dispatchers are informed by the User Agencies of the assigned call signs via the roll call sheets provided at the beginning of each patrol shift.