



Santa Cruz Consolidated Emergency Communications Center

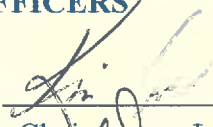
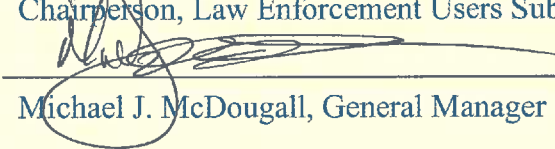
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9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS OPERATIONS LAW ENFORCEMENT POLICY

Policy No. 4351	Date Issued: February 18, 1998
Section: 4300 – Radio Procedures	Date Revised: January 8, 2001
	Date Reviewed: March 6, 2006
Accreditation Standards: None	
SUBJECT: ASSIGNING CALLS FOR SERVICE TO COMMUNITY SERVICE OFFICERS	
APPROVED:	 _____ Chairperson, Law Enforcement Users Subcommittee
APPROVED:	 _____ Michael J. McDougall, General Manager

1.0 Policy

1.1 The philosophy of a Community Service Officer (CSO) program is to relieve sworn peace officers from some of the necessary but everyday tasks often required. Community service officers do not have peace officer powers and are not armed.

1.2 CSO's can assume some of the time consuming repetitive tasks, enforce municipal codes and provide a visible deterrent to law violations, and at the same time help serve as eyes and ears for law enforcement.

1.3 By relieving patrol officers from some of the tasks mentioned above CSO's allow patrol officers to spend more time pursuing criminal violations.

2.0 Procedure

2.1 Dispatchers will assign CSO's to calls as appropriate in the individual agencies.